

ID: View 10
Description: Billing Information
Default View
Known User
Roles: Unknown User

<Brand Header>

1. Shipping 2. Payment 3. Review & Place Order

Enter Payment Information

PAYMENTS640.10
PAYMENTS640.20

Pay with Gift Card / eGift Card
Redeem Promo Code or Savings Certificate

Card Type: (required)
Please select

Credit Card Number: (required)
Expires on: (required)
Month Year
Security Code: (required)
Name on Card: (required)
Mona Dearly

Order Summary

Merchandise: \$263.80
Shipping: \$18.04
Tax: \$0.00
Order Total: \$281.84
Shipping & Tax Details

Secure Checkout
Shipping is always safe and secure

Sales Tax Information

Because we do not have a store in Vermont, Crate and Barrel is not required to, and does not, collect Vermont sales or use tax. Your purchase, however, is subject to Vermont use tax unless it is specifically exempt, and you therefore must report the purchase and pay the applicable tax, using the Vermont use tax form. A copy of that form and instructions for completion, as well as information as to exemptions that may apply, are available on the State of Vermont website at [www.state.vt.us/tax/website.shtml](#). Please note that your purchase is not exempt merely because it was made over the Internet, through one of our catalogues or by other remote means.

Stay in Touch
Contact Us
Phone number
Give Us Feedback

SHOW ONLY if user has shipped items to at least one address located in South Dakota OR Oklahoma OR Vermont (different copy for each state)

ID: View 20
Description: Billing Information
User unchecked Same as Shipping
Roles: Unknown User

<Brand Header>

1. Shipping 2. Payment 3. Review & Place Order

Enter Payment Information

PAYMENTS640.10
PAYMENTS640.20

Pay with Gift Card / eGift Card
Redeem Promo Code or Savings Certificate

Card Type: (required)
Please select

Credit Card Number: (required)
Expires on: (required)
Month Year
Security Code: (required)
Name on Card: (required)
Mona Dearly

Order Summary

Merchandise: \$263.80
Shipping: \$18.04
Tax: \$19.14
Order Total: \$301.08
Shipping & Tax Details

Secure Checkout
Shipping is always safe and secure

Enter Billing Address

Same as shipping: I have an international billing address

Please enter billing information exactly as it appears on your credit card statement

First Name: (required) Last Name: (required)
Company Name
Address 1: (required)
Address 2:
City: (required) State: (required)
Zip Code: (required)
Day Phone: (required) Evening Phone:
Email: (required)

Stay in Touch
Contact Us
Phone number
Give Us Feedback

ID: View 30
Description: Billing Information
Use Cases: Shipping to multiple addresses
Shipping to single address with a gift registry purchase
Picking up whole order in store
Roles: Unknown User

<Brand Header>

1. Shipping 2. Payment 3. Review & Place Order

Enter Payment Information

PAYMENTS640.10
PAYMENTS640.20

Pay with Gift Card / eGift Card
Redeem Promo Code or Savings Certificate

Card Type: (required)
Please select

Credit Card Number: (required)
Expires on: (required)
Month Year
Security Code: (required)
Name on Card: (required)
Mona Dearly

Order Summary

Merchandise: \$263.80
Shipping: \$18.04
Tax: \$19.14
Order Total: \$301.08
Gift Card: -\$100.00
Remaining Total: \$201.08
Shipping & Tax Details

Secure Checkout
Shipping is always safe and secure

Enter Billing Address

I have an international billing address

Please enter billing information exactly as it appears on your credit card statement

First Name: (required) Last Name: (required)
Company Name
Address 1: (required)
Address 2:
City: (required) State: (required)
Zip Code: (required)
Day Phone: (required) Evening Phone:
Email: (required)

Stay in Touch
Contact Us
Phone number
Give Us Feedback

ID: View 40
Description: Billing Information
Use Case: Thank you manager triggered
Roles: Unknown User
Brand Variance: Crate - ON
CB2 - OFF
LON - OFF

<Brand Header>

1. Shipping 2. Payment 3. Review & Place Order

Enter Payment Information

PAYMENTS640.10
PAYMENTS640.20

Pay with Gift Card / eGift Card
Redeem Promo Code or Savings Certificate

Card Type: (required)
Please select

Credit Card Number: (required)
Expires on: (required)
Month Year
Security Code: (required)
Name on Card: (required)
Mona Dearly

Order Summary

Merchandise: \$263.80
Shipping: \$49.95
Tax: \$8.17
Order Total: \$321.92
Gift Card: -\$100.00
Remaining Total: \$221.92
Shipping & Tax Details

Secure Checkout
Shipping is always safe and secure

Enter Billing Address

Same as shipping: I have an international billing address

Please enter billing information exactly as it appears on your credit card statement

First Name: (required) Last Name: (required)
Company Name
Address 1: (required)
Address 2:
City: (required) State: (required)
Zip Code: (required)
Day Phone: (required) Evening Phone:
Email: (required)

Share your name and address with Registrant(s)?

Do you want to share your name and address so the Registrant(s) can keep track of gifts and thank you notices? If you are purchasing gifts from more than one registry, your information may be shared with both registrants.

Yes, share my Billing Name and Address with Registrant(s)
Yes, share the alternate Name and Address below with Registrant(s)
No, I do not wish to share my Name and Address

Stay in Touch
Contact Us
Phone number
Give Us Feedback

ID: View 50
Description: Billing Information
User has entered rewards certificate
Roles: Known User
Unknown User

<Brand Header>

1. Shipping 2. Payment 3. Review & Place Order

Enter Payment Information

PAYMENTS640.10
PAYMENTS640.20

Pay with Gift Card / eGift Card
Redeem Promo Code or Savings Certificate

Promo Code: Savings Certificate 3564982365416987421 Applied
Remove Savings Certificate

Apply

Savings Certificate: Apply

Purchases paid with Rewards Points must be completed using your Crate and Barrel credit card or a gift card.

Card Type: (required)
Crate and Barrel
Credit Card Number: (required)
Expires on: (required)
Month Year
Security Code: (required)
Name on Card: (required)
Mona Dearly

Order Summary

Merchandise: \$263.80
Shipping: \$49.95
Tax: \$8.17
Order Total: \$321.92
Gift Card: -\$100.00
Remaining Total: \$221.92
Shipping & Tax Details

Secure Checkout
Shipping is always safe and secure

Enter Billing Address

Same as shipping: I have an international billing address

Please enter billing information exactly as it appears on your credit card statement

First Name: (required) Last Name: (required)
Company Name
Address 1: (required)
Address 2:
City: (required) State: (required)
Zip Code: (required)
Day Phone: (required) Evening Phone:
Email: (required)

Stay in Touch
Contact Us
Phone number
Give Us Feedback

Functional specifications

1 – Continue

Element: Button

Functionality: Validates user input on page. IF no errors, take user to next page in checkout; ELSE display errors.

Target: REVIEW660

2 - Back

Element: button

Functionality: Returns user to Shipping Methods page

Target: SHIP622

Module PAYMENT640.10 GiftCardDrawer

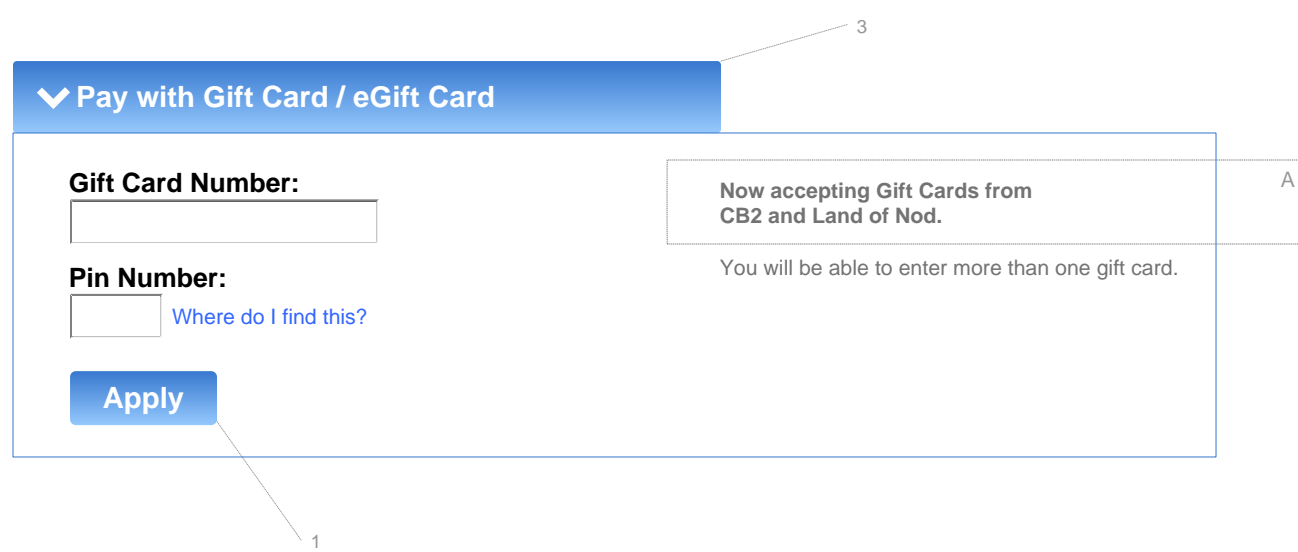
Use Cases: Payment Page
Roles: Known User
 Unknown User
Module varies by: User Input

Module Conditions

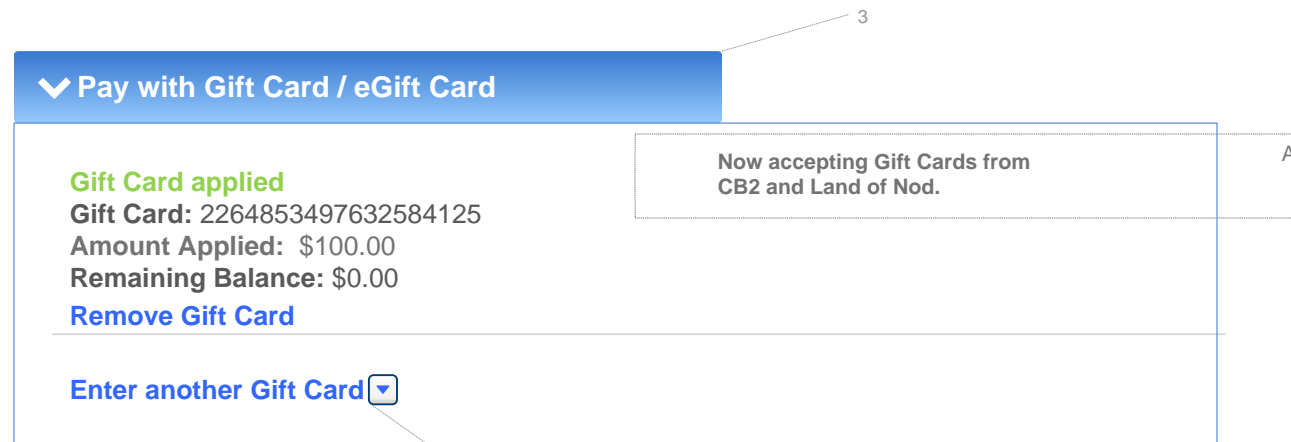
10 - Initial State
 OR - Interacted State
 • User closed drawer



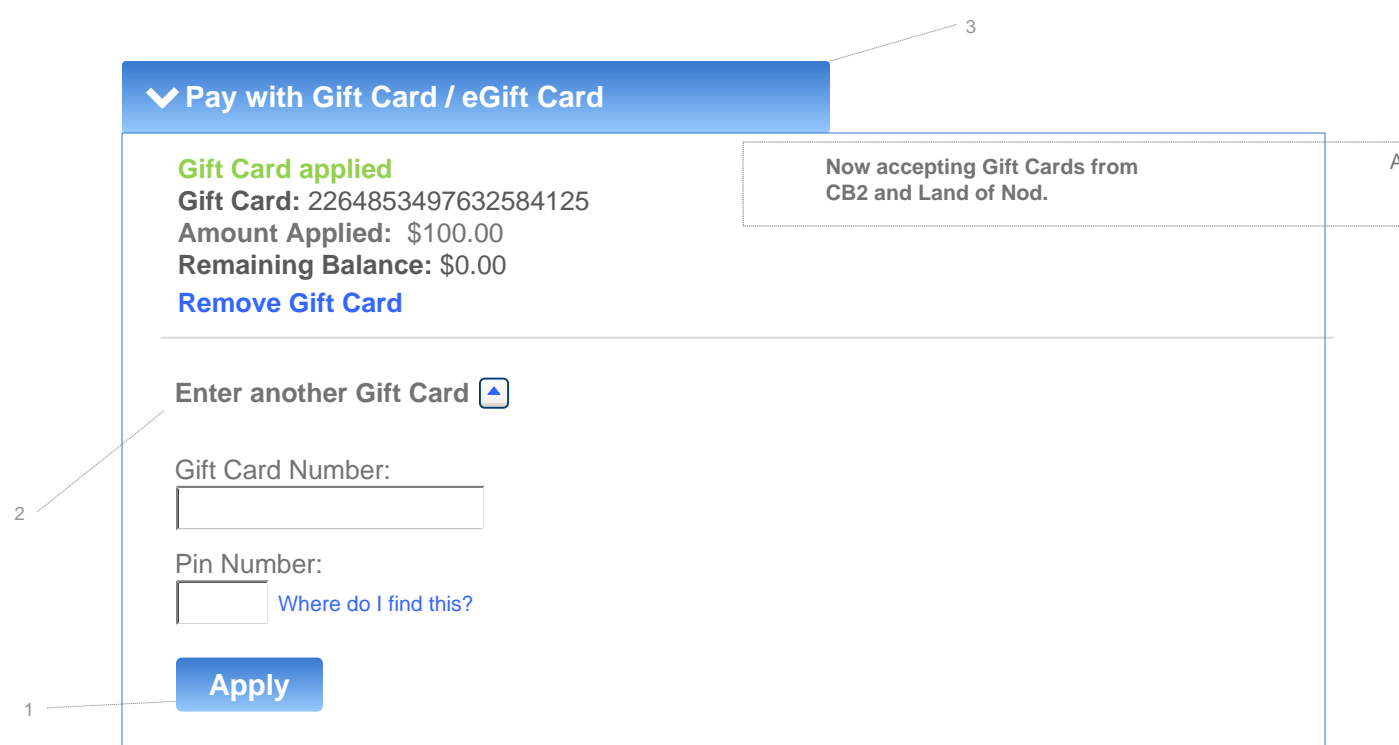
20 - Interacted State
 • User opened drawer



30 - Interacted State
 • GC applied
 • OR Onclick Enter another Gift Card from View 40
 OR - Initial State
 • User returned to payment page after having already applied GC

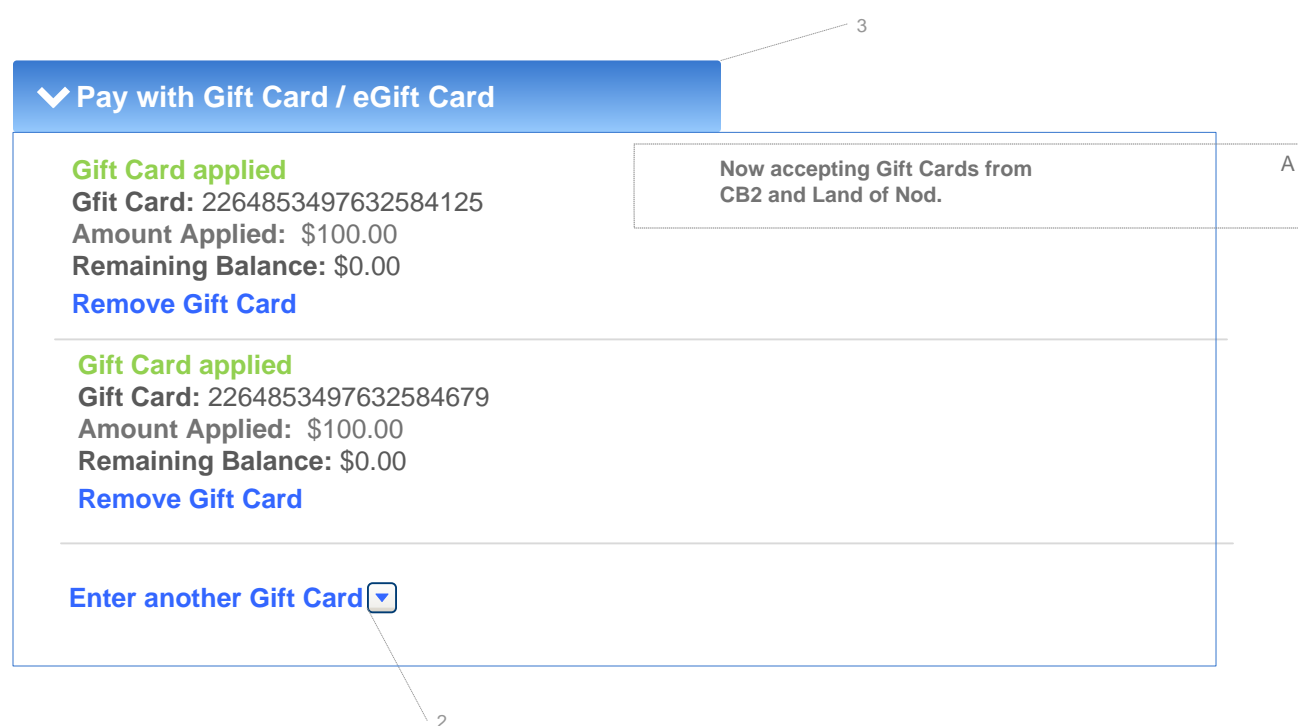


40 - Interacted State
 • OnClick Enter another Gift Card

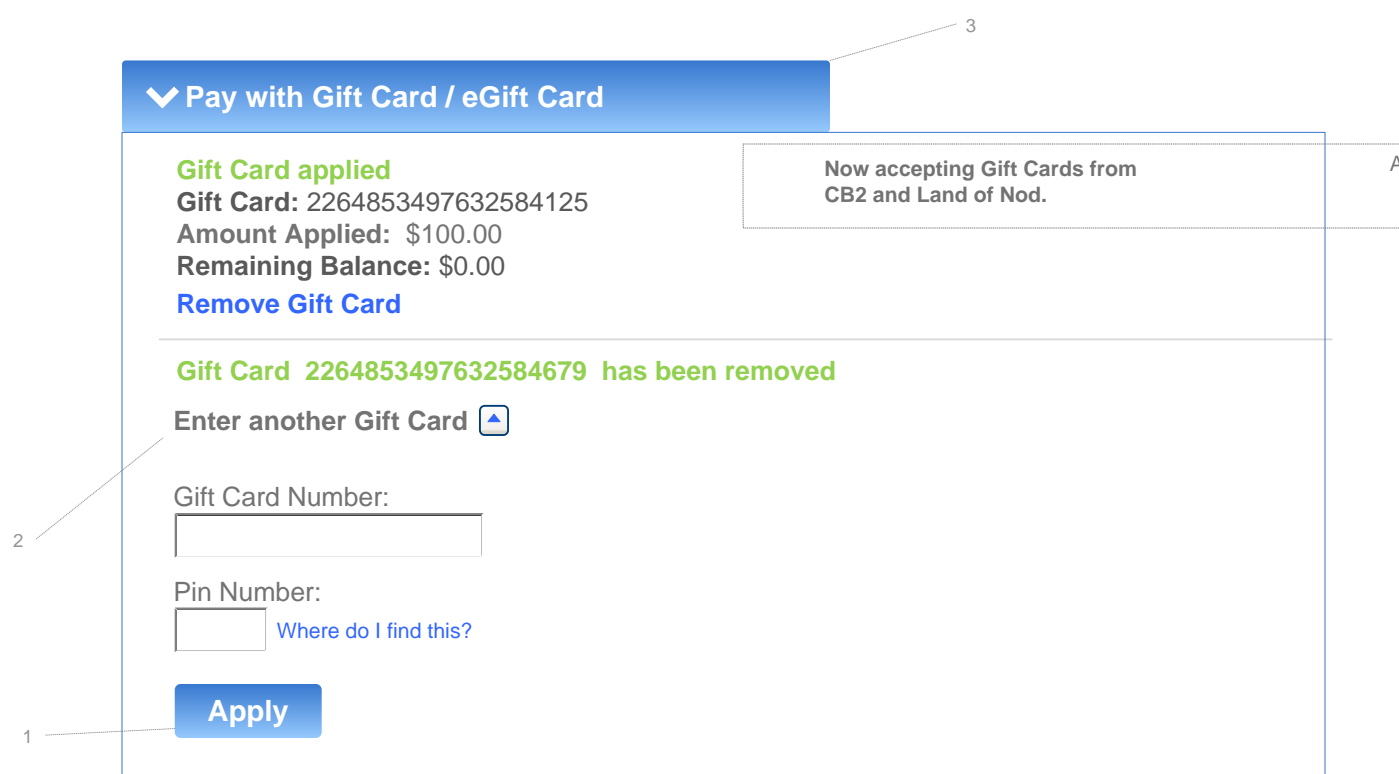


Module Conditions Cont'

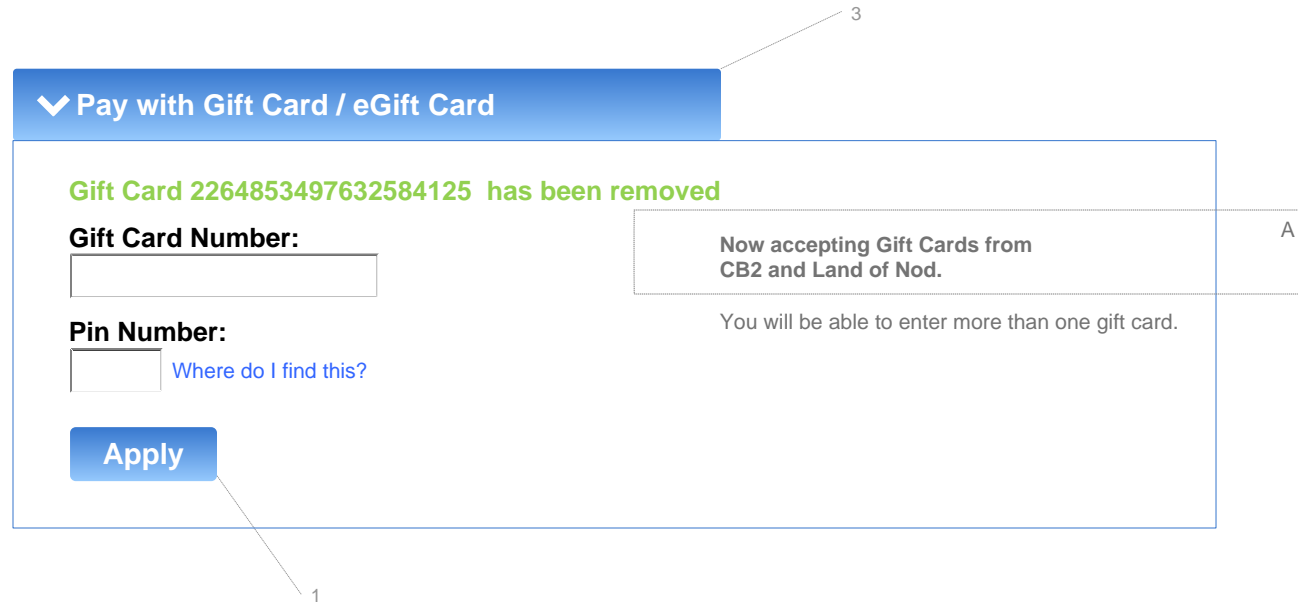
50 - Interacted State
 • 2 GC applied
 OR - Initial State
 • User has returned to payment page after having already applied GC



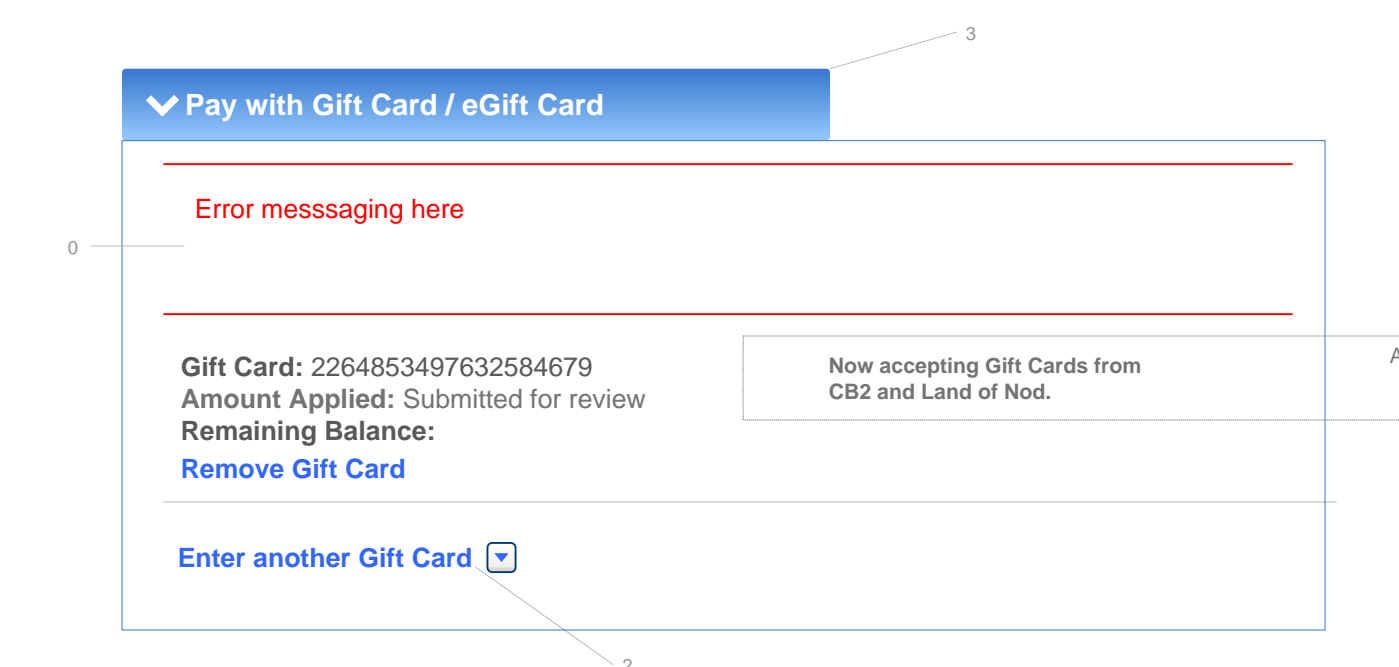
70 - Interacted State
 • User clicked Remove Gift Card link from View 50



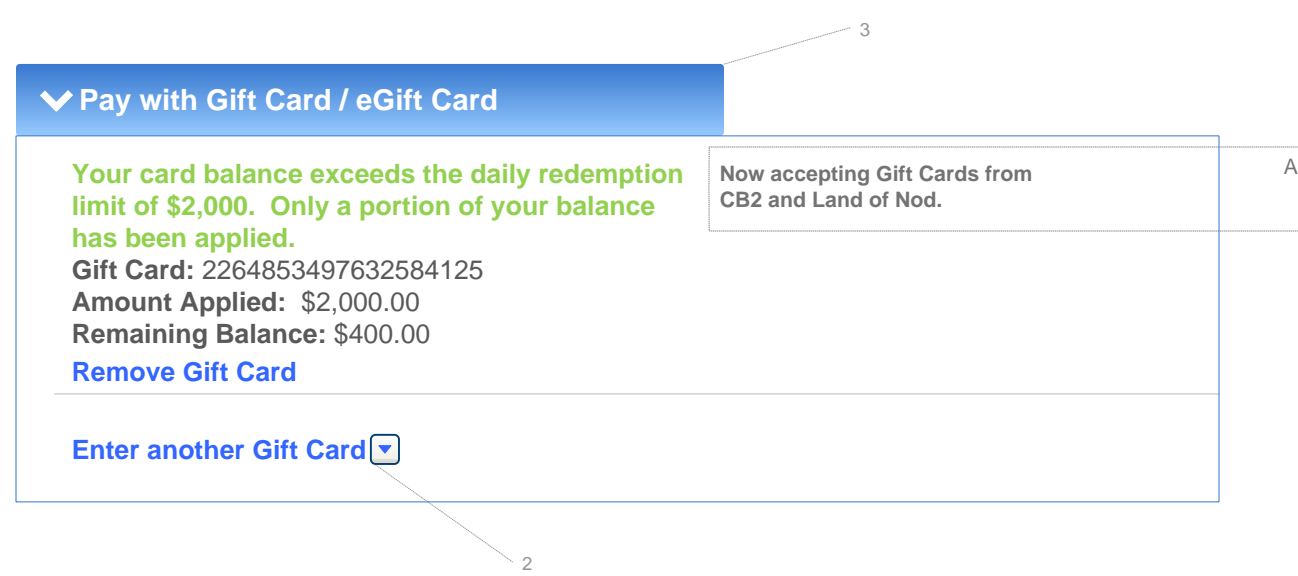
60 - Interacted State
 • User clicked Remove Gift Card link from View 30 or View 40



80 - Interacted State
 • Gift card applied when ISD is down



90 - Interacted State
 • User has an order totaling more than \$2,000 and has applied a gift card with a balance higher than \$2,000



Functional Specifications

0 - Error messaging

Element: text

Condition: GiftCardAppliedISDDown
Message: We apologize, our Gift Card Service is temporarily Unavailable. Your card will be submitted for review and a customer service representative will contact you if there is a balance due.

Condition: GiftCardCap
Message: Sorry, you can only enter up to 20 Gift Cards per order. If you wish to use more than 20 Gift Cards for your order, please call us at 800.967.6696 to complete your transaction.

Condition: CardAlreadyAppliedSPC
Message: Sorry, this Gift Card has already been entered and applied. Please check accuracy, enter another card, or complete your purchase using a Credit Card.

Condition: ZeroBalanceCardSPC
Message: Sorry, this Gift Card's balance is \$0.00. Please use another Gift Card or complete your purchase using a Credit Card.

Condition: ExpiredCrate&BarrelRewardsCertificate
Message: The Crate and Barrel Rewards Certificate you are trying to use has expired. Please call 800.967.6696 if you need further assistance.

1 - Apply

Element: Button

Functionality: Validates gift card number, displays feedback at top of drawer (as shown in View 30 and View 40) and updates order summary all without page refresh. This should NOT take user to Review page for any use case.

2 - Enter another Gift Card

Element: Button

Functionality: If enter gift card fields are exposed, hide fields; if enter gift card fields are hidden, show fields.

3 - panel table heading

Element: Link

Functionality: Opens and closes panel

Sub-module A

A10 - Initial State
 • Crate

Now accepting Gift Cards from
 CB2 and Land of Nod.

A20 - Initial State
 • CB2

Now accepting Gift Cards from
 Crate and Barrel and Land of Nod.

A30 - Initial State
 • LON

Now accepting Gift Cards from
 Crate and Barrel and CB2.

Module PAYMENT640.20 PromoCodes

Use Cases: Payment Page

Roles: Known User

Unknown User

Module varies by: User Interaction

Module Conditions

10 - Initial State
OR - Interacted State
• User closed drawer

> Redeem Promo Code or Savings Certificate

20 - Interacted State
• User opened drawer

▼ Redeem Promo Code or Savings Certificate

Promo Code:

Apply

Savings Certificate:

Apply

30 - Interacted State
• Promo code successfully applied

▼ Redeem Promo Code or Savings Certificate

Promo Code FREESHIP2011 Applied
Remove Promo Code

Remove Promo Code

Apply

Savings Certificate:

Apply

60 - Interacted State
• promo code removed

▼ Redeem Promo Code or Savings Certificate

Promo Code has been removed

Apply

Apply

Savings Certificate:

Apply

70 - Interacted State
• savings certificate removed

▼ Redeem Promo Code or Savings Certificate

Apply

Apply

Savings Certificate has been removed

Savings Certificate:

Apply

80 - Interacted State
• savings certificate removed (one still remaining)

▼ Redeem Promo Code or Savings Certificate

Apply

Apply

Savings Certificate 3564982365416987421 Applied
Remove Savings Certificate

Remove Savings Certificate

Savings Certificate has been removed

Savings Certificate:

Apply

40 - Interacted State
• one savings certificate number successfully applied

▼ Redeem Promo Code or Savings Certificate

Promo Code:

Apply

Savings Certificate 3564982365416987421 Applied
Remove Savings Certificate

Remove Savings Certificate

Savings Certificate:

Apply

50 - Interacted State
• 2 savings certificate numbers successfully applied

▼ Redeem Promo Code or Savings Certificate

Promo Code:

Apply

Savings Certificate 3564982365416987421 Applied
Remove Savings Certificate

Remove Savings Certificate

Savings Certificate 5564982365416987421 Applied
Remove Savings Certificate

Remove Savings Certificate

Savings Certificate:

Apply

90 - Error State
• promo code

▼ Redeem Promo Code or Savings Certificate

error messaging

Apply

Apply

Savings Certificate:

Apply

100 - Error State
• savings certificate

▼ Redeem Promo Code or Savings Certificate

Apply

Apply

error messaging

Savings Certificate:

Apply

Functional specifications

0 - error messages

Element: text

Condition: PromoCodeInvalid OR PromoCodeBlank

Message: Please enter a valid promo code

Condition: InvalidSCNberitsPromo

Message: Please enter your Promo Code in the Promo Code field

Condition: PromoCodeInvalidTender

Message: ON CART PAGE: The code you entered is a Savings Certificate. This can only be applied on the Payment page during checkout.

ON PAYMENT PAGE: Please enter your Savings Certificate Number in the Savings Certificate field

Condition: InvalidSCNNumber

Message: Please enter a valid Savings Certificate number.

Condition: SavingsCertificateAlreadyApplied

Message: Sorry, this Savings Certificate has already been entered and applied. Please check accuracy, enter another certificate, or complete your purchase using a Savings Certificate.

Condition: InvalidSavingsCertificatePurchase

Message: Sorry, Gift Cards cannot be purchased using our Savings Certificate (certificates received for merchandise credit). You can use a valid credit card to complete this purchase.

1 - panel table heading

Element: Link

Functionality: Opens and closes panel

2 - apply

Element: Button

Functionality: Validates promo code or savings certificate as applicable, displays feedback at top of drawer and updates order summary all without page refresh. This should NOT take user to Review page for any use case.

3 - remove promo code

Element: Link

Functionality: removes applied promo code and refreshes view

4 - remove savings certificate

Element: Link

Functionality: removes corresponding applied savings certificate and refreshes view

Module PAYMENT640.30 BillingAddress

Use Cases: Payment Page
Roles: Known User
Unknown User
Module varies by: User Interaction
User Role

Module Conditions

10 - Initial State
• International address UNCHECKED

Enter Billing Address

See page 1 for conditions of visibility

Same as shipping: I have an international billing address

Please enter billing information exactly as it appears on your credit card statement

First Name: (required) **Last Name:** (required)

Company Name

Address 1: (required)

Address 2:

City: (required) **State:** (required)

Zip Code: (required)

Day Phone: (required) **Evening Phone:**

Email: (required)

20 - Interacted State
• International Address CHECKED

Enter Billing Address

See page 1 for conditions of visibility

Same as shipping: I have an international billing address

Please enter billing information exactly as it appears on your credit card statement

First Name: (required) **Last Name:** (required)

Company Name

Address 1: (required)

Address 2:

Address 3:

City: (required) **State / Province:**

Postal Code:

Country: (required)

Day Phone: (required) **Evening Phone:**

Email: (required)