

Functional Specifications

0 - Error Messaging

Element: Text

Condition: User has made changes (to QTY for example) resulting in one or more

items that cannot ship to PO Box

Message:



The following items in your cart cannot ship to a PO Box due to size or quantity:

Qty(200) Riley Goblet 15oz.

Please change your shipping address.

Validate On: Page load and On Change

Condition: User has made changes (to QTY for example) resulting in NO items that

can ship to PO Box

Message:



The items in your cart cannot be shipped to a PO Box due to size or quantity. Please change your shipping address.

Validate On: Page load and On Change QTY field

4 - Place Your Order

Element: Button

Functionality: Sends all user's order data and takes user to Confirmation Page

Target: RECEIPT680

5 - Edit (payment)

Element: Link

Functionality: Takes user to Payment Page

Target: PAYMENT640

6 - Edit (billing address)

Element: Link

Functionality: Takes user to Payment Page

Target: PAYMENT640

Module REVIEW660.10 OrderSummary

Use Cases: Roles:

Checkout Pages Known user Unknown user

Guest

Module varies by: Discounts applied

Payments applied
Special Purchase cases

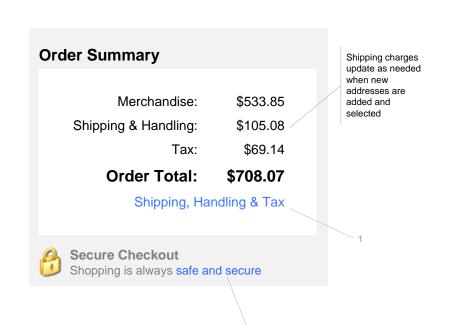
Site Variance:

Crate: Store Pickup ON; Gift Box ON; CB2: Store Pickup OFF; Gift Box OFF LON: Store Pickup OFF; Gift Box ON
*Donation module is active by brand and date

Module Conditions

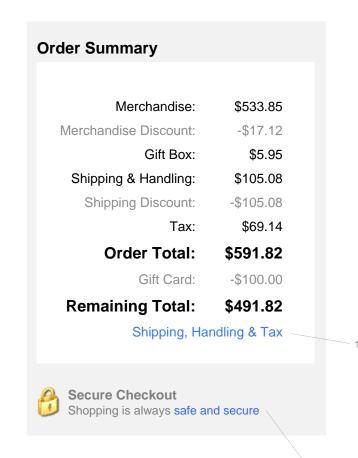
10 - Initial State
• No gift box

No promos/discounts applied
No gift cards applied

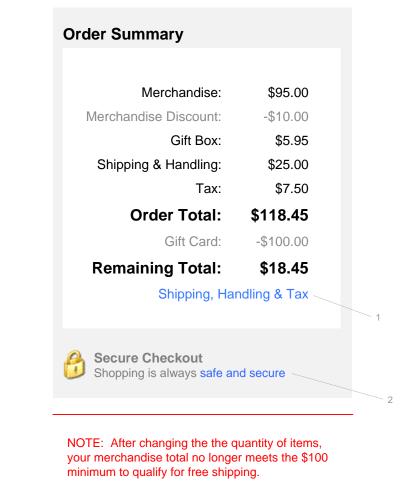


20 - Initial StateGift boxPromos/discounts applied

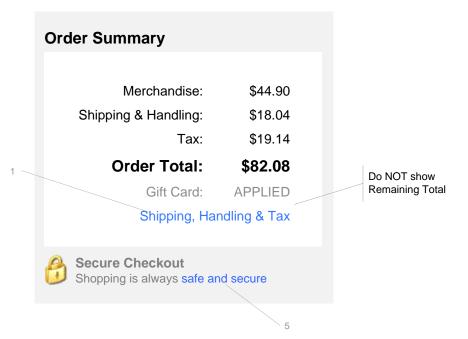
· Gift cards applied



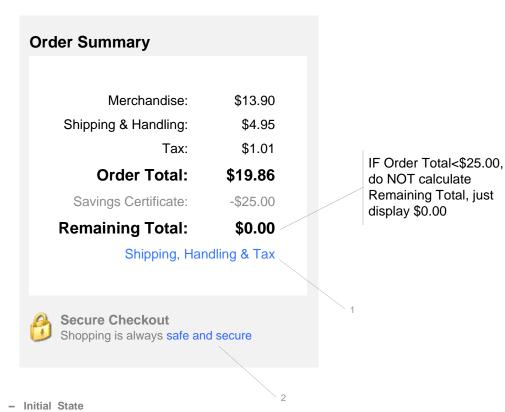
30 - Initial State
• Help Messaging



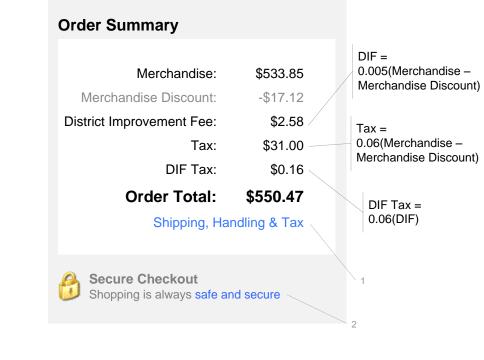




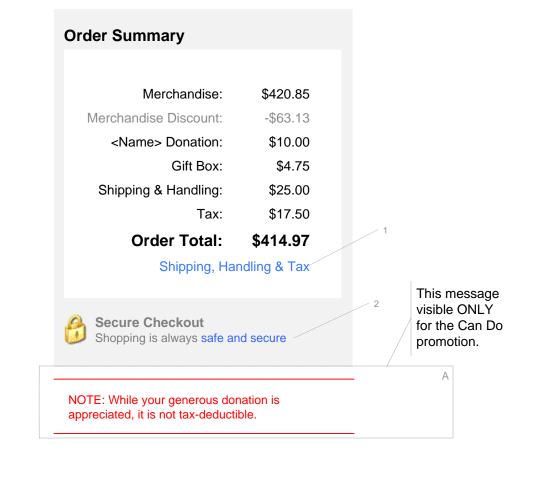
50 - Initial StateSavings Certificate appliedISD Down

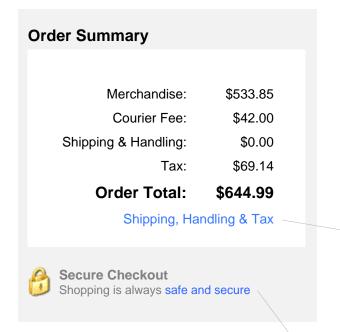


60 - Initial State
• Store Pickup is selected for the C&B store, The Village at
Gulfstream Park (shown with Merchandise discount)



70 - Initial State
• Donation Made

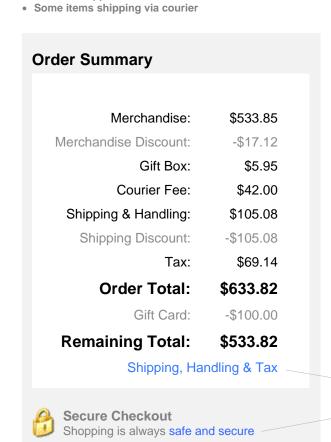




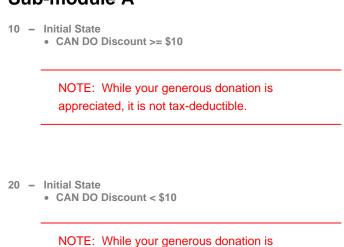
All items shipping via courier

90 - Initial State
• Gift box

Gift box Promos/discounts applied Gift cards applied



Sub-module A



appreciated, only the portion exceeding your

discount is tax-deductible.

Functional Specifications

1 – Shipping & Tax Details
Element: Link
Functionality: Opens shipping & tax popup
Target: POPUP401

2 – safe and secure Element: Link Functionality: Opens secure chekcout popup Target: POPUP403

Module REVIEW660.20 ShippingOptions

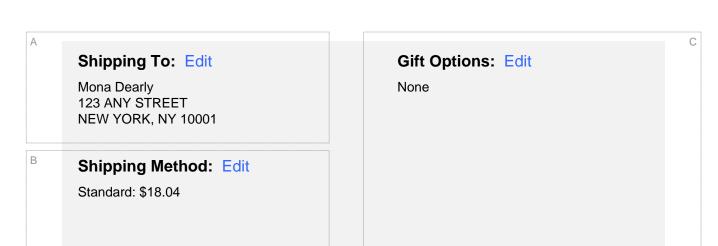
Use Cases: Review Page Roles: Known user Unknown user Guest

Site Variance: Crate: Store Pickup ON; Gift Boxes ON; TYM ON CB2: Store Pickup OFF; Gift Boxes OFF; TYM OFF LON: Store Pickup OFF; Gift Boxes ON; TYM OFF

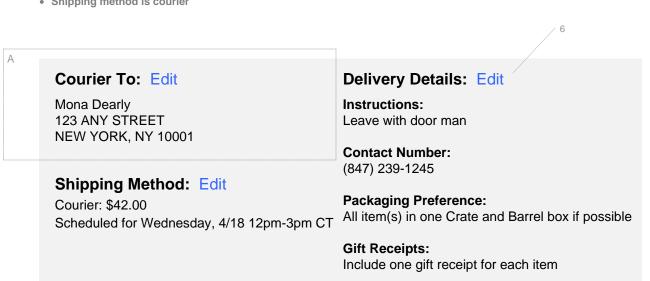
Module Conditions

Module varies by:

10 - Initial State • Recipient is NOT Store Pickup • Shipping method is NOT courier



20 - Initial State • Recipient is NOT Store Pickup · Shipping method is courier



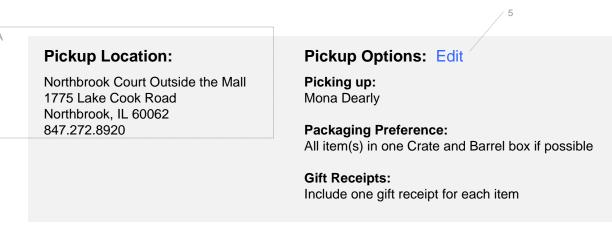
50 - Initial State • Recipient is Warehouse Pickup



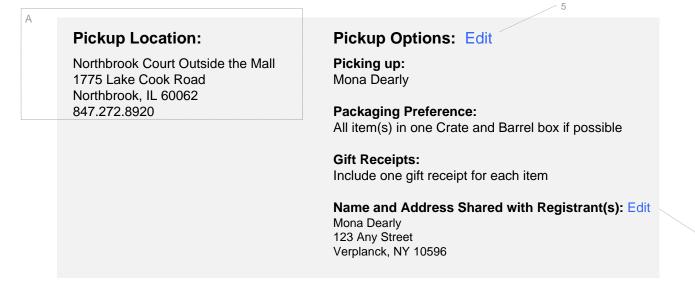
Pickup date: Thursday, 4/19/2012 Picking up: Mona Dearly

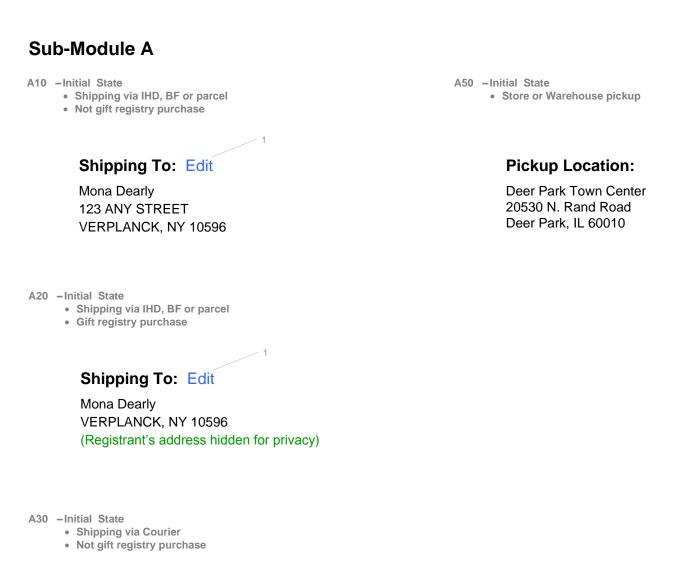
Pickup Options: Edit

30 - Initial State • Recipient is Store Pickup **Pickup Location:**



40 - Initial State • Recipient is Store Pickup • Registry Purchase with TYM





A40 -Initial State • Shipping via Courier Gift registry purchase Courier To: Edit Mona Dearly VERPLANCK, NY 10596

(Registrant's address hidden for privacy)

Courier To: Edit

Mona Dearly 123 ANY STREET VERPLANCK, NY 10596

Sub-Module B

B10 -Initial State One shipping method Shipping Parcel No backordered Items Shipping one item only **Shipping Method: Edit** Standard: \$18.04

B20 -Initial State • One shipping method • Trip Booking date selected **Shipping Method: Edit** In-Home Delivery: \$79.00 Scheduled for Tuesday, 5/8/2012 B30 -Initial State One shipping method Shipping 1 parcel item • item is on backorder **Shipping Method: Edit** Standard: \$18.04 Estimated to ship out in mid May

> 2 shipping methods • 2 or more parcel items (0 backordered) • mix of Stock and Stock plus furniture **Shipping Method: Edit** In-Home Delivery: \$79.00 We will contact you to schedule delivery or

your oversized items Standard: \$8.04

holiday hold selected

C40 -Initial State

All gift options

Registry purchase

• Share address in TYM = yes

Registry Gift Options: Edit

Shipping Method: Edit

B50 -Initial State

Standard: \$18.04 **Held for Holiday Delivery** This order will ship the week of 12/12/2011 in plenty of time for Hanukkah or Christmas.

Shinning Parcel *Backgridged - true FOR ONE OR MORE ITEMS

# of Items in order	Condition	Message	
1	Backordered = true	Estimated to ship out in mid May	
1	Backordered = false	(no message)	
2 or more	Backordered = true* AND ship complete = true	Your shipment will be processed once all your parcel items are available. Estimated in mid May.	
2 or more	Backordered = true* AND ship complete = false	Parcel items will ship as they become available	
2 or more	Backordered = false (ship complete not presented)	(no message)	
1 or more	Holiday Hold selected	Held for Holiday Delivery This order will ship the week of 12/13/2011 in plenty of time for Christmas.	

B40 -Initial State

Shipping Freight

Chipping Freight				
Туре	Trip Booking Triggered	Message		
Stock & Stock Plus	No	We will contact you to schedule delivery of your oversized items		
Stock only	No	We will contact you to schedule delivery of your oversized items		
Stock only	Yes	Scheduled for Tuesday, 5/20/2012		
Stock Plus only	No	We will contact you to schedule delivery of your oversized items		
Backordered item(s)	No	We will contact you to schedule delivery of your oversized items		

States B10 – B50 are just a subset. See tables below for all possible states.

Sub-Module C

C10 -Initial State

 No gift options Not a registry purchase Gift Options: Edit None C20 -Initial State All gift options Not a registry purchase Gift Options: Edit Hide if empty Gift Message: Rhona, Booya! **NOTE:** Pricing for LON -Mona is \$4.75 per box Gift Box: (1 box - \$5.50) *Prices will not appear when shipped

Hide if empty

C30 -Initial State No gift options Registry purchase • Share address in TYM = no Regsitry Gift Options: Edit

None

Gift Message: Hide if empty Rhona, Booya! NOTE: Pricing for -Mona LON is \$4.75 per box Gift Box: (1 box - \$5.50) *Prices will not appear when shipped Hide if empty **Guest Book:** Hide if empty Dearly and Mace: Congratulations kiddies! Name and Address Shared with Registrant(s): Edit Mona Dearly 123 Any Street Verplanck, NY 10596 Hide if empty C50 -Initial State All gift options • Registry purchases from 2 different registries shipping to ONE address (e.g. billing address) • Share address in TYM = yes Registry Gift Options: Edit Gift Message: Hide if empty The Happy Couple **NOTE:** Pricing for Congratulations LON is \$4.75 per Mona Gift Box: (1 box - \$5.50) *Prices will not appear when shipped Hide if empty **Guest Book:** Calzone and Rash: Hide if empty I am the Verplanck knife throwing champion Dearly and Mace:

Sub-Module E

E20 - Initial State

E10 -Initial State • Recipient is warehouse pickup AND user has selected pickup date in calendar Pickup Options: Edit — 5

Pickup date: Thursday, 4/19 Picking up: Mona Dearly

• Recipient is warehouse pickup AND user has NOT selected pickup date in calendar Pickup Options: Edit — 5

Pickup date: We will contact you to schedule pickup Picking up: Mona Dearly

Functional Specifications

Congratulations kiddies!

Mona Dearly 123 Any Street Verplanck, NY 10596

2 - Edit (shipping method)

3 - Edit (gift options)

Target: PAYMENT640

Target: SHIP622

Target: SHIP622

Pickup Options panel will be OPEN)

Name and Address Shared with Registrant(s): Edit

Hide if empty

1 - Edit (shipping address) Element: Link Functionality: Opens Add/Edit address lightbox Target: SHIP621.20

Element: Link Functionality: Takes user to Shipping Details Page Target: SHIP622

Element: Link Functionality: Takes user to Shipping Details Page (Gift Options panel will be OPEN) Target: SHIP622

4 - Edit (TYM) Element: Link Functionality: Takes user to Payment Page anchored at TYM

5 - Edit (pickup options) Element: Link

Functionality: Takes user to Shipping Details Page (In Store

6 - Edit (delivery instructions) Element: Link Functionality: Takes user to Shipping Details Page (Warehouse Pickup Options panel will be OPEN)

Module CB_REVIEW660.30 Item Row

Use Cases:

Roles:

Known user Unknown user

Crate: Store Pickup ON; Ship Complete ON CB2: Store Pickup OFF; Ship Complete ON LON: Store Pickup OFF; Ship Complete ON

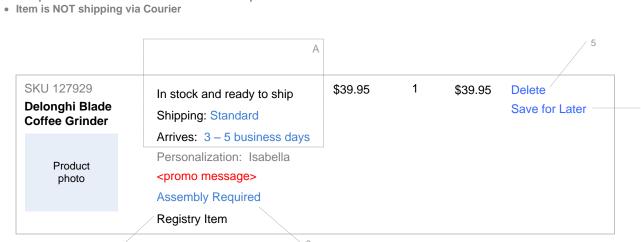
Site Variance:

Guest Module varies by: Service Level

Ship complete

Module Conditions

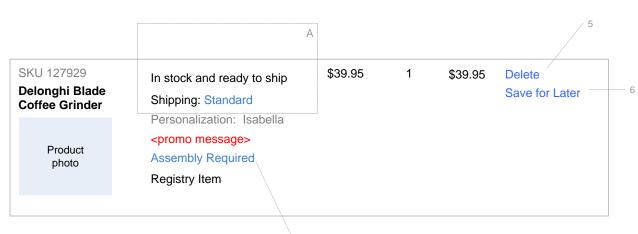
10 - Initial State • Recipient is NOT In Store or Warehouse Pickup



20 - Initial State

• Items is part of ship complete order (at recipient level)

(No arrives message)



30 - Initial State • Recipient is Store Pickup SKU 127929 Ready 4/17 after 1pm CT \$349.95 \$349.95 KitchenAid® Save for Later omo message> **Artisan Red Stand** Assembly Required Mixer Registry Item Product

40 - Initial State • Recipient is Warehouse Pickup OR item is shipping via Courier SKU 127929 \$349.95 \$349.95 Delete In stock **KitchenAid®** Save for Later omo message> **Artisan Red Stand** Assembly Required Mixer Registry Item Product photo

Sub-Module A

A10 -Initial State Housewares Ship to address unknown (user has not been beyond cart page in checkout) OR address known NOT to be PO Box In stock and ready to ship Shipping: Standard

Arrives: 3 – 5 business days — 2

A20 -Initial State Housewares Ship to address is known to be a PO Box

> In stock and ready to ship 1 Shipping: Standard Arrives: 6/21 – 6/27 — 2

A30 -Initial State Housewares • Item is on backorder

> Purchase now and we'll ship when it's available Shipping: Standard Arrives: Estimated on backorder until early April 2

A40 -Initial State Housewares • Item is part of a ship complete order (at recipient level)

In stock and ready to ship

Shipping: Standard

A50 -Initial State

Stock Plus

Stock Plus items are made to order Shipping: Local In-Home Arrives: We will contact you to schedule once items are ready

A60 -Initial State Stock Furniture

Quantities limited

Order Now. Quantities are limited for ZIP code 60062. Shipping: Basic Freight Arrives: 7 – 10 business days — 2

A70 -Initial State Stock Furniture • Trip Booking

> In stock and ready for delivery to ZIP code Shipping: Local In-Home-

A80 -Initial State Housewares

• Item is available now · Holiday hold is selected

Shipping: Standard Arrives: 12/12 – 12/19 – 2

In stock and ready to ship

States A10 – A80 are just a subset. See table to the right for all possible states.

Review Page Messaging Overview

Description	Availability Message	Shipping:	Arrives:
Housewares	In stock and ready to ship	Standard Standard (if ship to PO) 2 nd Day Air Next Day Air Priority Holiday Hold	3 – 5 business days {6/21 – 6/27} {6/17} {6/16] [6/18 – 6/20} {12/12 – 12/19}
Stock Furniture	In stock and ready for delivery to ZIP code 60062	Local In-Home Local In-Home (with Trip Book) Long Distance In-Home Basic Freight	5 – 10 business days {7/12} 2 – 4 weeks 7 – 10 business days
Stock Plus Furniture	Stock Plus items are made to order.	Local In-Home Long Distance In-Home Basic Freight	We will contact you to schedule once items are ready
Backordered	Purchase now and we'll ship when it's available.		Estimated on backorder until {early April}.
Quantities limited	Order Now. Quantities are limited. Order Now. Quantities are limited for ZIP code 60062		

Sub-Module B

B10 -Initial State • Item is in stock (show time slot) Ready 4/17 after 1pm CT

B20 -Initial State • Item is ship to store

Ready 4/20

Sub-Module C

C10 -Initial State Item is in stock

In stock

C20 -Initial State · Item is stock plus

Made to order

C30 -Initial State • Item is backordered

Available mid May

• Item is limited quantity Quantities are limited

C40 -Initial State

Functional specifications

1 - shipping Element: link Functionality: opens shipping and delivery popup open to shipping charges tab POPUP404 Target:

2 - arrives Element: Functionality: opens shipping and delivery popup open to delivery details tab Target:

3 - Assembly Information/Assembly Required/Assembled for delivery to ZIP code <60062> Element: link Functionality: opens assembly popup with corresponding view Under ship radio button: Condition: SKU coded as 300 Link Name: Assembly Required Condition: SKU coded as 200 AND Service Level is Basic Freight or Parcel Link Name: Assembly Information Condition: SKU coded as 200 AND Service Level is In-Home Delivery **Link Name**: Assembled for delivery to ZIP code <60062>

Condition: SKU coded as 200 AND Service Level is Courier, Store Pickup or Warehouse Pickup

5 - Delete Element: link

Functionality: Removes item and updates corresponding info in item row

Link Name: Assembly Required

Target: CB_POPUP307

6 - Save for later Element: link Functionality: Moves corresponding item to saved items

Module REVIEW660.40 Subtotals

Use Cases: Checkout Pages Roles:

Known user

Unknown user Guest

Module varies by: Discounts

Taxes

Site Variance:

Crate: Store Pickup ON; Gift Box ON; CB2: Store Pickup OFF; Gift Box OFF LON: Store Pickup OFF; Gift Box ON *Donation module is active by brand and date

Module Conditions

10 - Initial State

- No gift box
- No promos/discounts applied

- 20 Initial State
 - Gift box
 - Promos/discounts applied

Subtotal Summary

Merchandise \$49.95 Shipping \$4.95 Tax \$3.62 \$58.52 Subtotal

Shipping & Tax Details

Subtotal Summary

Merchandise: \$533.85 Merchandise Discount: -\$17.12

> Gift Box: \$5.95

Shipping: \$105.08

Shipping Discount: -\$105.08

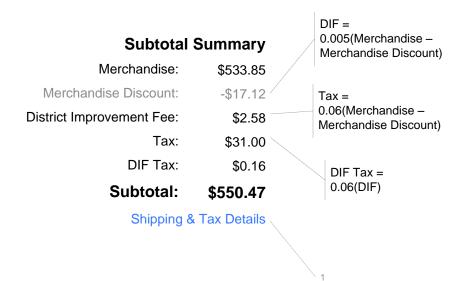
> Tax: \$69.14

Subtotal: \$591.82

Shipping & Tax Details

30 - Initial State

 Store Pickup is selected for the C&B store, The Village at Gulfstream Park (shown with Merchandise discount)



40 - Initial State

Donation Made

\$420.85 Merchandise:

Merchandise Discount: -\$63.13

<Name> Donation: \$10.00

> Gift Box: \$4.75 Shipping: \$25.00

> > \$17.50 Tax:

Order Total: \$414.97

Shipping & Tax Details

Functional Specifications

1 - Shipping & Tax Details

Element: Link

Functionality: Opens shipping & tax popup

Target: POPUP401

Module REVIEW660.50 PageLevelMessaging

Use Cases: Review Page Roles: Known user

Unknown user

Module varies by: Trigger

Module Conditions

10 - Initial State

• Purchase is made within Tax Holiday time frame (relative to SHIP TO state) AND purchase is being shipped to a state that observes the Tax Holiday AND one or more SKUs being purchased is eligible

Tax Holiday Certification Required

Your order potentially qualifies for your state's sales tax holiday.

Please note that your order will display the sales tax, but will be adjusted after it has been reviewed to confirm that you meet the eligibility requirements. Final billing will be reflected in your order confirmation email. Individual items priced in excess of \$2,500.00 do not qualify for the sales tax holiday exemption and remain subject to tax.

I certify that all items in this order are for personal use only

Default is unchecked.

Do not validate that box is checked.

Do not send down that box is checked or unchecked.

Module REVIEW660.60 Header

Use Cases: Checkout Pages Roles: Known user

Unknown user

Module varies by: Brand

Module Conditions



Functional specifications

1 - Tell us what you think about our checkout process

amant: Link

Functionality: Opens Opinion Lab layer

2 - Have a Question?

Element: Link

Functionality: Opens chat box in new window

3 - Cart

Element: Link

Functionality: Always displays count of items in cart. OnClick: Takes user to Cart Page

Target: CART400

4 - Checkout FAQ

Element: Link

Functionality: Opens checkout FAQs in layer (for LON, this is the Ordering Info FAQs)

Module REVIEW660.70 TaxInfo

Use Cases: Shipping to OK

Shipping to SD

Shipping to VT

Roles: Known user

Guest

Module varies by: State to which order is shipping

Functional specifications

10 - Initial State

• Shipping to OK

Sales Tax Information

Because we do not have a store in Oklahoma, <Brand> is not required to, and does not, collect Oklahoma sales or use tax. Your purchase, however, is subject to Oklahoma use tax unless it is specifically exempt, and you therefore must report and pay the applicable tax either (a) in connection with your Oklahoma individual income tax return [Form 511] or (b) by filing a consumer use tax return [Form 21-1]. Copies of those forms and instructions for completion, as well as information as to exemptions that may apply, are available on the Oklahoma Tax Commission website at www.tax.ok.gov. Please note that your purchase is not exempt merely because it was made over the Internet or through one of our catalogues.

Links to site shown in new tab

20 - Initial State

Shipping to SD

Sales Tax Information

Because we do not have a store in South Dakota, <Brand> is not required to, and does not, collect South Dakota sales or use tax. Your purchase, however, is subject to South Dakota use tax unless it is specifically exempt, and you therefore must report the purchase and pay the applicable tax, using the South Dakota use tax form. A copy of that form and instructions for completion, as well as information as to exemptions that may apply, are available on the South Dakota Department of Revenue and Regulation website at www.state.sd.us/drr2/businesstax/ bustax.htm . Please note that your purchase is not exempt merely because it was made over the Internet, through one of our catalogues or by other remote means.

Links to site shown in new tab

30 - Initial StateShipping to VT

Sales Tax Information

Because we do not have a store in Vermont, <Brand> is not required to, and does not, collect Vermont sales or use tax. Your purchase, however, is subject to Vermont use tax unless it is specifically exempt, and you therefore must report the purchase and pay the applicable tax, using the Vermont use tax form. A copy of that form and instructions for completion, as well as information as to exemptions that may apply, are available on the State of Vermont website at www.state.vt.us/tax/usetax.shtml. Please note that your purchase is not exempt merely because it was made over the Internet, through one of our catalogues or by other remote means.

Links to site shown in new tab