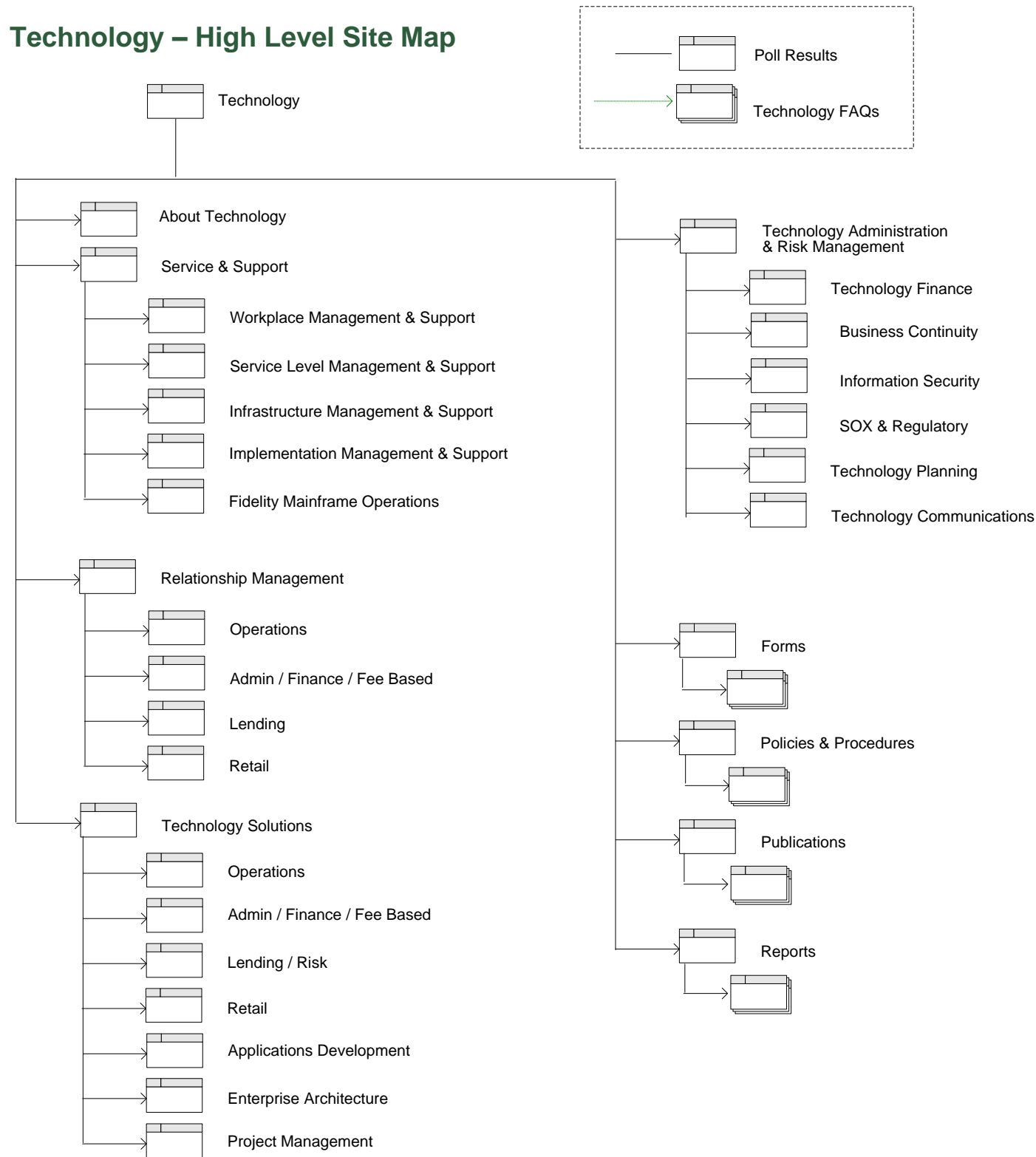












Technology – High Level Site Map



Site Map Key

-  Page
-  New browser window
-  Similar pages
-  Pop-up
-  Form submit
-  Hierarchical link
-  Out of scope
-  Page no longer exists
-  Entry points





Intranet

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In the Community

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Notes & News

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Download Att

News You Sho

Story Title
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Story Title
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Story Title
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos.

<< **First** < Previous 1, 2 Next > Last >>

Stock Ticker

Dow Jones	1234	-33
WBW Index	112	+4.1
BNK	26.4	+0.4
TD	36	0.0

As of 2:33pm

What's New On The Intranet

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos.

Regional Announcements

[Connecticut](#)

[Maine](#)

[Massachusetts](#)

[Mid Atlantic](#)

[New Hampshire](#)

[New York \(Upstate\)](#)

[Vermont](#)

Quick Links

[Above & Beyond Recognition Program](#) 1

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[CRTS](#)

[eTime](#)

Quick Poll

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu?

Answer 1

Answer 2

Answer 3

Calendar

September 2006

Up Coming Events – 9/11/06 Events

- 00/00/00 Goals are due
- 00/00/00 Reviews are due
- 00/00/00 Goals are due
- 00/00/00 Reviews are due
- 00/00/00 Reviews are due
- 00/00/00 Reviews are due
- 00/00/00 Reviews are due

Home Page

Page 2

Page Description

Call outs

- 1 This is a news item that appear atop the rest. There will usually be one of these and it can be achieved by a text portlet. There is no need to archive these
- 2 The content editor can enter an expiration date for the story. The stories accessible through this widget will not include expired stories
- 3 The text of a news story is linked to the full story. When the user rolls over the text the underline appears to let them know they can click to go to the story.
- 4 The latest 3 stories appear here.

Notes / Maps / Keys

News (10 days of development)



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 - [Technology FAQs](#)

- Helpdesk**
- 866-523-4357**
- helpdesk@tdbanknorth.com
 - [Technology Helpdesk](#)
 - [Telecom Support](#)

Quick Bytes

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[Home](#) > [Technology](#)

Technology

Technology News You Should Know

- Story Title**
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos...
- Story Title**
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos...
- Story Title**
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos...

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- [Voice Communications Services](#)
- [Application Hosting](#)
- [Application Development & Integration](#)
- [Application Maintenance](#)
- [Consulting](#)
- [Project Management](#)
- [Vendor Management](#)
- [Acquisition Integration Services](#)

**Need Non-technical
KEYWORDS
To accompany these**

Top Technology FAQs

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

1
Lorem ipsum dolor sit amet, consectetur adipiscing elit?

[All Technology FAQs](#)

Popular Technology Forms

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- [Technology Work Request \(NON-Branch\)](#)
- [Capital / Expense Requisition Form](#)
- [Moves, Adds, Changes, \(MAC\) Request](#)
- [Exception to Security Policy](#)

Quick Poll

Was this page helpful?

Helpful

Informative

Both

Neither

Page Description

Call outs

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Home > Technology > About

About Information Technology

Workplace Management & Support
 Service Level Management & Support
 Infrastructure Management & Support
 Implementation Management & Support
 Fidelity Mainframe Operations

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Message from Name

Welcome Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur lorem magna vel wisi. Donec convallis, neque ut mollis vulputate, sem orci interdum tortor, sit amet interdum sapien neque ac elit. Morbi

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IT Contacts

- [Help Desk](#)
- [Relationship Management](#)
- [Risk Management](#)

Quick Poll

Was this page helpful?

Helpful

Informative

Both

Neither

Quick Bytes

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Quick Links

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Helpdesk

866-523-4357

helpdesk@tdbanknorth.com

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- 1 IT Quick Links are unique to the page

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Policies & Procedures

Publications

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[Home > Technology > Service Delivery](#)

Service Delivery

Overview

Operations

Admin/Finance/Fee Based

Lending

Retail

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Page Body Content

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Image

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Quick Links 3

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helpdesk@tdbanknorth.com

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Top Service Delivery FAQs

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[All Technology FAQs](#)

Popular Service Delivery Forms

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[Service Delivery Form 3](#)
[Service Delivery Form 4](#)
[Service Delivery Form 5](#)

Quick Poll

Quick Bytes

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- 2 IT Forms Portlet links are unique to the page
- 3 IT Quick Links are unique to the page

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 - helpdesk@tdbanknorth.com
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 - [Telecom Support](#)

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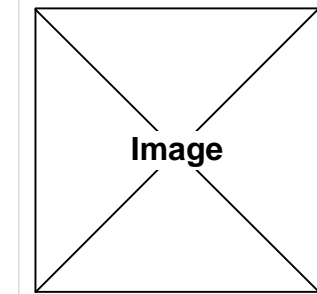
Lending

Overview

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Top Lending FAQs

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 - [Lending Form 2](#)
 - [Lending Form 3](#)
 - [Lending Form 4](#)
 - [Lending Form 5](#)

Quick Poll

Was this page helpful?

- Helpful
- Informative
- Both
- Neither

Quick Bytes

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Helpdesk

866-523-4357

helpdesk@tdbanknorth.com

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Lending/Risk

Overview

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Top Lending FAQs

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Popular Lending/Risk Forms

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- [Lending Form 4](#)
- [Lending Form 5](#)

Quick Poll

Was this page helpful?

- Helpful
- Informative
- Both
- Neither

Quick Bytes

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[Browse All Forms](#)

All

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Name	Description	Category	
Form Name	Description Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos euismod. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur.	Relationship Management	<input type="button" value="Download"/>
Form Name		Relationship Management	<input type="button" value="Download"/>
Form Name		Tech Request	<input type="button" value="Download"/>
Form Name		Category	<input type="button" value="Download"/>
Form Name		Category	<input type="button" value="Download"/>
Form Name		Category	<input type="button" value="Download"/>

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Browse Technology FAQs

Technology Service Delivery Keywords Contain Find

- All Categories
- Category
- Category

Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?

Answer: Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur lorem magna

For More Information: [Link](#) | [Link](#)

Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?

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For More Information: [Link](#) | [Link](#)

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For More Information: [Link](#) | [Link](#)

Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?

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Browse Technology FAQs

- Select Department - - Select Category - Keywords Contain Find

Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?

Answer: Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur lorem magna

For More Information: [Link](#) | [Link](#)

Note: This is what the user sees when he/she has clicked on a question in a small FAQ Portlet.

The User Has Clicked on A Question in a small FAQ Portlet

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Category
Category

<p>Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?</p> <p>Answer: Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur lorem magna</p> <p>For More Information: Link Link</p>	Edit Delete
<p>Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?</p> <p>Answer: Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur lorem magna</p> <p>For More Information: Link</p>	1 Edit Delete
<p>Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?</p> <p>Answer: Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur lorem magna</p> <p>For More Information: Link Link Link</p>	<div style="display: flex; align-items: center;"> <div style="border: 1px solid #ccc; padding: 5px; margin-right: 5px;"> Are you sure you want to delete this FAQ? <input type="button" value="Delete"/> <input type="button" value="Cancel"/> </div> Delete </div>
<p>Question: Answer Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per Sed dictum, neque eu facilisis pulvinar, pharetra consectetur lorem magna?</p> <p>Answer: Lorem ipsum dolor sit amet, consectetur adipiscing elit. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos hymenaeos. Sed dictum, neque eu facilisis pulvinar, velit mi nonummy dolor, pharetra consectetur lorem magna</p> <p>For More Information: Link Link</p>	Edit Delete

<< First < Previous 1, 2 Next > Last >>

Page Description

Call outs

- ① Edit, opens the FAQ in an interface that is the same as the Create FAQ interface with the exception of the page title. The page title would be "Edit FAQ"

Notes / Maps / Keys

TDBanknorth.com | Phonebook | Help

Home Resources Forms Policies & Procedures Publications
Portal Administrator | Logout

Retail Commercial Insurance/Investments **Shared Services** Work Groups

Create FAQs

Department (Required) 1

Category (Required)

Question (Required)
Category
Category
<Manage Categories>

Answer (Required)

Add up to 3 "For More Information" Links

"For more information" link 1	<input style="width: 95%;" type="text" value="Link Name"/>	<input style="width: 95%;" type="text" value="Link Destination"/>
"For more information" link 2	<input style="width: 95%;" type="text" value="Link Name"/>	<input style="width: 95%;" type="text" value="Link Destination"/>
"For more information" link 3	<input style="width: 95%;" type="text" value="Link Name"/>	<input style="width: 95%;" type="text" value="Link Destination"/>

2

Enter FAQs

Page 12

Page Description

Call outs

- 1 Marketing
Technology
<Manage Departments>
- 2 When the user clicks "Create FAQ" or Cancel they are taken to the Browse FAQs page for the Department for which they have created an FAQ.

Notes / Maps / Keys



TD Banknorth

TDBanknorth.com | Phonebook | Help

Search go

Last First go

My Links

Home Resources Forms Policies & Procedures Publications

Retail Commercial Insurance/Investments **Shared Services** Work Groups

Portal Administrator | Logout

Manage Departments & Categories

Create/Delete Department

Create/Delete Category

Click Cancel to return to "Enter FAQs"

Manage Departments

Page 13

Page Description

Call outs

- 1 Only Administrators can access this page
- 2 Allow the administrator to delete the department if there are no associated FAQs
- 3 Clicking Cancel on this page takes the user to the Enter FAQs page

Notes / Maps / Keys

